

Firm of RS Duncan T/A Blackstone Clydesdales

Privacy Policy

Firm of RS Duncan are committed to protecting and respecting your privacy

This policy (which forms part of the [Terms and Conditions](#) of Blackstone Clydesdale and Dig-a-Day Experience) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998 (the Act), the data controller is RS Duncan of Blackstone Farm, Cumnock, KA18 3JJ. Our Data Protection Act registration number is Z1213131.

Please note that this Privacy Policy applies only to our site and not to any third party sites that are linked to from our site.

Information we may collect from you

- Information that you provide by filling in forms. This includes information provided at the time of booking your experience, posting material or requesting further services. We may also ask you for information, for example when you enter a competition or promotion, and when you report a problem with our site.
- If you contact us, we may keep a record of that correspondence.
- Details of transactions you carry out through our web site and for the fulfillment of your order/s. **Please Note RS Duncan do not store payment or credit card details.**
- Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.
- Any information you provide to us in connection with your use of the forum.

Where we store your personal data

- The data that we collect from you may be transferred to, and stored at, Blackstone Farm, Cumnock, for the fulfillment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.
- **Unfortunately**, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Uses made of the information

We use information held about you in the following ways:

- To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes
- To carry out our obligations arising from any contracts entered into between you and us;
- To allow you to participate in interactive features of our service, when you choose to do so
- To notify you about changes to our service

We do not disclose information about identifiable individuals to our advertisers; we may make use of the personal data we have collected from you to enable us to comply with our advertisers' wishes by displaying their advertisement to that target audience.

Disclosure of your information

- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our Terms of Use or relevant terms and conditions of supply of goods, services and/or information and other agreements; or to protect the rights, property, or safety of our employees, customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Your rights

- You have the right to ask us not to process your personal data for marketing purposes.
- Our site may, from time to time, contain links to and from other websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.
- We may provide you with the opportunity to opt-in to additional newsletters or promotional communications sent by email. If you have opted in or otherwise qualify to receive these forms of communication, and no longer wish to receive our newsletter or other promotional communications by email, you may opt-out of receiving them by following the instructions included in each communication

Access to information

The Data Protection Act 1988 gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on our website, supplied in certificate packs and available to view at RS Duncan office and where appropriate, notified to you by e-mail.

Contact:

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to info@rsduncan.co.uk