

# Firm of RS Duncan T/A Blackstone Clydesdales

## Booking Information

Please read the following carefully to understand our views and practices

This information forms part of the terms and conditions of Blackstone Clydesdales and DIG-a-Day Experience.

**Participant Weight Restrictions for riding only** Please do not underestimate your weight as we will question your weight at your health and safety induction. We reserve the right to weigh all participating riding guests (always confidentially)

➤ **Accomplished rider** up to **18stone [252lb/114kg]**. **Novice/Beginner rider** up to **15stone [210lb/95kg]**

### ➤ **Why we require to know your Riding Experience, Confidence and Fitness**

- This information is used to match you to a suitable Clydesdale and guide. You are responsible for completing the participant form as accurately and as truthfully as possible and under no circumstances to **exaggerate** ability or **fitness** levels or information you provide. Please be truthful, this will also be discussed on the day.
- When riding the Clydesdales and your ability is not as good as you have stated on your participant information form or has been exaggerated and we feel you could be putting yourself or group/party at risk, due to your lack of control, after due consideration and discussion we reserve the right to keep your experience to the outdoor arena or may feel it necessary to remove you from the activity if riding at the beach or Estate. If this is the case, we will not refund any monies.

### **Clothing**

- Comfortable hardwearing outdoor clothing: suitable for the time of year. Waterproofs or sun protection when required. Long trousers when riding. Then farm can be mucky
- Footwear: sensible sturdy fully enclosed boots with a small heel. **We do not stock footwear at the farm. If you do not have suitable footwear you cannot participate in riding.**
- When riding Safety Hat to current safety standards. We have a range of safety hats available for hire for a small cost, which can be booked in advance. Unfortunately, if the hat doesn't fit you cannot ride. You will **not be allowed** to ride without appropriate footwear and clothing.

### **Weather Restrictions**

- The activities will only be cancelled due to extreme weather conditions or to run the activities safely, in which case you will be notified in advance. Likely weather to stop the activities are snow, ice, lightning and/or high winds. If this is forecast, please contact us as late as possible before setting off to check that the activities will be able to run.

### **Spectating Guests**

- One spectating guest permitted with the voucher/time holder free of charge, visitors are welcome to hang at the farm until the experience has finished, however there is not a lot to do on the working farm unless they are involved in one of our experiences, spectating visitors have limited access without a staff member. Or we can direct guests to our local Town, village or Estate to take in the sight's cafe/restaurant or pub. Please add any guests to your participant information form.
- **Guests are not allowed to walk around the farm unescorted; No children allowed as guests of participants.**

### **First Aid**

- We do not offer first aid on the farm. If the unthinkable happens and you require aid we would ask a member of your party to assist or we would call for an ambulance.

### **Your and our animal's health**

- All visitors to follow our biosecurity procedures on the farm. This requires you to dip your feed in a container of disinfectant.
- No food to be consumed while on the farm or around animals.
- It is important that you wash your hands thoroughly with soap and water after working with Animals, Birds & Equipment on the Farm. All animals, including birds, naturally carry microorganisms that can cause ill health in humans
- Anti-bacterial gels and wipes do not offer the same level of protection as through hand washing, please do both.
- Always wash and sanitised hands thoroughly before eating and drinking.

**Children on the Farm.** Due to several reasons and the fact that Blackstone Farm is A WORKING FARM, we have found it necessary to introduce the following rules regarding the presence of children on the Farm.

- Children can participate in riding as long as the child can sit unaided in the saddle and the safety hat fits.
- Children under the age of 9 years are **NOT ACCEPTED** on an experience without the presence of a responsible adult on the farm. Equally we will not take any participant under 16 years of age unless accompanied or has permission by a responsible adult, parent or guardian.
- Children are **NOT** permitted to bring child friends with them as visitors/spectators

All Children between the ages of 9-15year of ages **MUST** be signed in and out of the farm by a parent or guardian if being left unsupervised and are **ONLY** accepted on the Farm, when they are fully aware of the dangers of being in close proximity to excavators or animals and the parent or guardian has read and signed the T&C's and wavier.

The above rules apply to ALL youngsters on the Farm. Parents will be contacted to come and remove immediately any children found to be on the Farm contrary to the above rules